

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2015 TOTAL	SEP 2014	2014 TOTAL
JIFs RECEIVED	52	49	76	86	76	77	70	68	71				625	86	840
JIFs RESPONDED TO	37	53	77	91	73	76	83	63	56				609	93	845
Non-Jurisdictional	19	39	58	52	60	53	62	45	41				429	70	603
Jurisdictional	10	6	11	26	7	16	14	12	10				112	14	160
Variance	3	3	2	3	4	1	4	1	2				23	3	33
General Information	4	4	2	5	0	2	1	2	1				21	1	24
Potential Violation	1	1	4	5	2	4	2	3	2				24	5	25
AVERAGE RESPONSE TIME (in days)	19	21	18	18	17	17	18	16	14				17	16	16

TELEPHONE CALLS	245	206	278	345	389	365	432	392	361				3013	379	3744
WALK-INS	11	9	7	13	14	13	15	11	16				109	21	186
WRITE INS/SITE VISITS	0	2	1	3	3	3	1	0	6				19	0	31
OTHER AGENCIES	17	20	21	24	31	34	35	28	25				235	30	297
FOIL REQUESTS RECEIVED	13	9	19	13	12	13	21	17	25				142	17	232